





OUR MANAGEMENT TEAM

Mark Tsuda - Executive Director

Valerie Rickard - Resident Relations & Human Resources

Maribelle Agustin - Assisted Living Director

Kylee Maneja - Sales Director

Ethel Caguiat - Art of Living Well Director

Liann Hamamoto-O'Reilly - Dining Services Manager

Chevelle Nakagawa - Facilities Manager

If you have any questions or concerns, feel free to speak with a manager on duty.

DIRECTORS MESSAGE

Aloha

The Christmas festivities have started with the Kapolei City Lights Parade on Saturday, November 30th! Ethel & her team have also arranged performances from various schools, hula halaus & caroling groups as well as activities including the Santa Gift Exchange & trip to Honolulu City Lights. We have been busy with improvements to the community though many of them are "unseen (equipment/systems)", some of the enhancements include:

Full public restroom renovations (by end December)

1st floor....by Dining Room (2-restrooms)

1st floor....by kitchen in Memory Care (1-restroom)

2nd floor...by Sales Office (1-restroom)

New circulation pump)

Replacing the public area flooring (Memory Care Conversion of apartment flooring & carpet to luxury vinyl plank as residents move-out)

Conversion to new telephone system (Microsoft Teams)

Irrigation system (New sprinkler network)

Walk-in freezer and refrigerator upgrades (New condensers)
Air Conditioning system upgrades (New compressor

With these celebrations and social gatherings, please be cautious as the Department of Health is predicting as an increase in COVID, influenza (flu) and RSV (Respiratory Syncytial Virus) cases. The best protection continues to be the flu and COVID vaccines.

We thank you for your generous contributions to our Associate Appreciation Fund which will give our associates a nice bonus for Christmas!

Our very best wishes to you and your family this Holiday Season!

SALES CORNER

Aloha Residents and Friends,

Happy December! This year has flown by and we are so excited to be going into the new year with you all. First, I would like to give a big mahalo to everyone who donated canned goods during our Food Drive for the Hawaii Foodbank. Although we did not collect as much as we have in the past, we are very grateful to still give back to the Hawaii community.

Our last drive of the year will be for Toys for Tots which will run from December 1st-December 13th. You may drop off new, unwrapped toys in the Toys for Tots box which will be near the front desk.

Mahalo in advance!

Finally, we will have a mini wreath decorating contest for 'llima residents! Please join the Sales Team on Wednesday, December 18th to receive your wreath to decorate. We will announce the winners, 1st and 2nd place on Friday, December 20th. The winners will receive a special prize.

Happy Holidays,

Kylee Maneja





Friendly Reminders

TRANSPORTATION

All transportation requests must be made at least 24 hours in advance. Any requests other wise will be pending availability and you may be charged a fee for unscheduled transportation.

MEDICAL APPOINTMENTS

Appointments begin at 9:00 AM Driver must be back in the community by 4:00 PM

> Mondays - Honolulu **Tuesdays** - Central Thursdays - Leeward

ERRANDS

Wednesdays - Kapolei Commons, Ka Makana Ali'i, Costco, Bank & Salons

Fridays - Kapolei Marketplace, Walmart, Longs, Safeway



STAR ADVERTISER SUBSCRIPTION

Have you started a subscription with Star Advertiser or changed your address to 'Ilima at Leihano?

If so, please contact the front desk at 808-674-8022 or speak with our **Customer Service Representatives** directly to ensure your newspaper is delivered on your scheduled days.

*Star Advertiser & their carriers will not notify us of any new subscriptions.



It is our goal to

Make A Difference Everyday.

Have you witnessed or heard an associate going above and beyond: doing something kind, being helpful, or simply making your day better?

Please pick up & fill out a MADE card (pictured above) from any manager or department to recognize that associate! You may turn in your completed form to our MADE BOX in the Activity Room or hand it in to any Manager.

They are handed out to our associates guarterly & comes with a sweet treat! They are a reminder that our "above and beyond" actions do no go unnoticed.

12/2 - Royal Kunia

12/20 - Makaha Towers

12/6 - Waikiki

12/23 - Ko'olina

12/9 - Pearl City

12/27 - Haleiwa

12/13 - Honolulu City Lights

12/30 - Waipio

12/16 - Honolulu City Lights

Sign-up sheet for Bus Rides will be put out the evening before. ALL rides are on a first come - first serve basis.

Please remember to meet in the Cafe area 15 minutes prior to departure to allow our driver ample time to load the bus.

HAPPY BIRTHDAY!

Richard F. - 12/4

Philip P. - 12/9

Rose B. - -12/9

Stanley A. - 12/10 Donald K. - 12/23

Mildred H. - 12/11 Ethel H. - 12/24

Katie Y. - 12/28

We would like to wish all of our December celebrants a very **Happy Birthday!** Please join us on Dec. 27th for our Happy Hour & Birthday Bash Social.

4th - The W-O-W and the Na Wahine Na'auao Christmas Performance

9th - Na Leo Manu O'o Performance

10th - Roy and Ron Morning Performance

11th - Little Miss Reindeer Christmas Performance from IPA Elementary Choir

16th - The Children's House Christmas Performance

17th - Ukulele Kanikapila Performance

18th - Living Waters Music Performance

19th - Island Pacific Academy Performance

20th - Na Wahine O Ka Hula Performance

23rd - Christmas Caroling with Divine Power and Truth Ministries





Congratulations to our associate of the month,

Brianna Abang!

Bri is a server in our Hale Momona and always greats with a contagious smile. She is always willing to lend a helping hand in and out of her department. Bri ensures cleanliness and good sanitation in our dining room while providing speedy but accurate service during her shift.

We are so glad you returned to our 'Ilima Ohana!

Associate Appreciation Fund Reminder

As you know, 'Ilima at Leihano's employment policies prohibit associates from accepting any form of tip or gratuity from residents, caregivers and/or family members. This is your chance to show your appreciation to the hard-working and cheerful associates who go above and beyond in providing the best care possible.

If you have not already done so, please consider making a donation based on what you are able to give to the Associates Appreciation Fund.

Checks made payable to **IAL Associates Fund** as well as cash payments will be accepted through **December 15th.**

Happy Holidays and thank you for your participation in this year's campaign!



First and foremost, a huge MAHALO to all of veterans who have served for our country: past, present & future. And also, a huge MAHALO to the families/friends that have supported our veterans. We are so fortunate to have Kapolei High School's Jr ROTC join us for this special event we hold annually.



Thank you to all of our participants that turned in a dish. The resident's surely enjoyed tasting all of your delicious treats made with love! What a tough decision to choose a winning dish for each category.

Congratulations to our winners!

Winning Olches













LEARN & TASTE THAI TEA







